

# PHILIPS

## Strand Lighting

### TECHNICAL BULLETIN

SUBJECT: PaletteOS and Windows® Vista and 7 OS	SERIES: Palette™ and Light Palette™ Consoles
DISTRIBUTION: Users, Owners, and Authorized Service Centers	STATUS: Routine

## Introduction

### Purpose

Strand Lighting would like to inform all users, owners, and Authorized Service Centers on the compatibility of Palette™ and Light Palette™ lighting control console operating system (OS) with Windows® Vista and Windows® 7 computer operating systems. Detailed information is included below.

**Note:** This bulletin is for informational purposes only. Users and owners are not required to inspect or make changes to their Palette™ or Light Palette™ consoles unless an issue (as addressed in this bulletin) occurs.

## Overview

### Palette OS and Windows Vista / 7 Compatibility

With Palette OS 10.6.6 and prior, PaletteOS Off-Line Editor will run on 32-bit versions of Windows® Vista and Windows® 7 (installed as administrator).

Users must perform the following:

- Right click on the Palette™ desktop icon and select "Run as Administrator" the first time PaletteOS is run after installation.
- Once this operation is complete, the PaletteOS Off-Line Editor can be run normally.

### Contact Information

For more information on this technical bulletin or on Strand Lighting products, please contact your Authorized Strand Lighting Dealer or Strand Lighting technical support at 1.800.4.STRAND or 1.214.647.7880.